From: ref

To: Microsoft ATR

Date: 1/25/02 5:17am

Subject: Microsoft Settelemnt

AOL is out of line on this latest ploy to attack Microsoft Internet Explorer.

I have tried AOL twice in the past, recently this past month, AOL is non competitive and over-bearing.

I switched back to Internet Explorer because it offers a superior browser without being intrusive. I had Netscape Navigator when I first got my internet service 5 years ago. It was not up to standard and created difficulty while browsing the Internet.

A friend told me about Internet Explorer so I tried it. I have been very happy with this service. AOL should take note and provide people what they want instead of cramming their idea of what we want down our throats.

This is suppose to be a country that allows people to make choices based on their own needs and wants. It is not right that anyone be taken to court for litigation just because they offer a choice to the consumer. If Aol/Netscape Navigator offered the best service they would not have to bring suit in order to get the consumer to switch to their product. We consumers are not stupid nor will we be intimidated or forced to except an inferior service that is not our choice! It appears that AOL like the Dept. of Justice is singling out Microsoft because it offers innovative ideas that the consumer finds user friendly and therefore gravitates to the best product on the market.

As I pointed out, I have tried both Netscape Navigator and AOL recently and have switched back to what I believe is a better service.

Sincerely,

Edie L. Fisk